CIRCULATION: DRIVING TOWARD BETTER HEALTH

WHAT
Circulation is a transportation service used to connect individuals with social care services that address basic needs. This product is a direct response to the growing body of research demonstrating that addressing social determinants of health (i.e. transportation) more effectively in underserved communities can improve health while lowering costs. Please complete this survey if your organization is interested in joining!

WHY
Medicaid benefits only cover transportation for medical services. Alliance has identified a need for transportation to non-medical services that address social determinants of health and meet social needs. When this happens, individuals are more likely to seek and maintain preventive medical activities, reducing the frequency of emergency department visits and hospital admissions that cost our health system billions every year.

HOW

1. Basic need is identified to connect an individual to a social care service
2. User confirms the need meets one of the approved ride categories
3. User creates profile for the Rider based on demographic information
4. User obtains consent and schedules ride
5. Rider/User initiates ride by phone call or text notification

BACKGROUND
Alliance and Better Health for Northeast New York (BHNNY) have partnered to provide Circulation services to eligible Medicaid recipients. Healthy Together, a referral management platform, simplifies and streamlines social determinants of health-focused referrals between medical, behavioral and social care providers to improve health. In order to use Circulation, Alliance Users must be part of the Healthy Together Network.

RIDE CATEGORIES
- Benefits Navigation
- Clothing + Household Goods
- Education + Support for Chronic Conditions
- Food Assistance
- Housing + Shelter
- Medication Mgmt. (pharmacy)
- Parole, Probation and Order of Protection

COMMITMENT TO SOCIAL HEALTH AND ENVIRONMENTAL STANDARDS

Alliance and Healthy Together are committed to sustainability and reducing our environmental impact. We strive to minimize our carbon footprint and promote eco-friendly practices across our operations. By embracing sustainable initiatives, we contribute to a healthier community and a more sustainable future.